

In Car Technologies Ltd, 2 Leigham Units, Silverton Road, Matford Park, Exeter EX2 8HY

Operations.Manager@incartec.co.uk

Please make sure to follow all instructions below:

- 1) Please complete all required sections on this form and then email it to Operations.Manager@incartec.co.uk to obtain approval.
- 2) After approval, we will issue you with an RA number (Returns Authorisation Number) - **without this RA number we will not be able to accept your return.**
- 3) The product and original packaging must be free from damages, stickers or written notices and needs to be in a resaleable condition otherwise it will not be accepted.
- 4) Complete your RA number below and make sure to print this form and place it in the box with your return shipment.
- 5) Please pack your item/s securely and write your RA number on the outside of the packing box.

APPROVED RA NUMBER:

Company Name / Acc No

Contact Name

Email Address / Phone Number

		MUST be included or will delay process	Please indicate the Returns Code	Do you require a credit note or a refund
Qty	Stock Code	Invoice / Order No.	Return Code / Notes	Credit Note or Refund
			<input type="checkbox"/>	CN <input type="checkbox"/> REF <input type="checkbox"/>
			<input type="checkbox"/>	CN <input type="checkbox"/> REF <input type="checkbox"/>
			<input type="checkbox"/>	CN <input type="checkbox"/> REF <input type="checkbox"/>
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			<input type="checkbox"/>	CN <input type="checkbox"/> REF <input type="checkbox"/>

Additional Notes

Return Codes

- 1) Item Faulty
- 2) Wrong Delivery
- 3) Wrong Order
- 4) Not Ordered
- 5) Customer Cancellation
- 6) Not Compatible
- 7) Damaged on Delivery
- 8) Other Reason (Please Specify in notes)

Date

Customer Signature

In Car Tec Terms and Conditions:

WARRANTY - On receipt by In Car Tec, all items will be checked for damage and tested for operation. Warranty goods must have a description of the fault and will be replaced free of charge provided they were purchased within the previous 12 months.

NOT WANTED - Goods will be credited in full if returned within 30 days, otherwise subject to a surcharges as follows: 30-90 days 25%, 90+ days 50%, 180+ days No Refund

REPACKING FEE - A repacking fee of 5% will apply on any unwanted opened items.

PRODUCT MODIFICATIONS - Any returned items which have clearly been modified or adjusted will be returned